

Wet Weather Policy:

At JM Entertainment, we recognise the challenges posed by the unpredictable weather in the UK. If you have an upcoming event and are worried that the weather might create complications, we encourage you to review our policy.

In accordance with Health and Safety Executive (HSE) guidelines, it is important to note that any inflatable structures used outdoors cannot be operated when wind gusts exceed 24 mph. As your event date approaches, we will closely monitor weather conditions, particularly if forecasts indicate strong winds. Should the weather become too hazardous for safe operations, our team will refrain from setting up the equipment.

The safety and well-being of our clients and guests is our top priority. Therefore, if your event is planned outdoors and weather conditions become unsafe, we strongly recommend having a backup plan. In many cases, postponing the event to a later date is advisable. We can provide a credit note for you to use within six months of the original event date if you do not have an immediate replacement date in mind.

If you find it infeasible to delay your event and must proceed on the scheduled date, we suggest preparing a wet weather contingency, which could involve moving activities indoors. Since our inflatables are quite large, we can assist with rearranging equipment to better fit an indoor venue if necessary. However, please remember that our team will not set up equipment under unsafe conditions.

If you decide to cancel or postpone the event, please note that the full payment will still be necessary. We recommend reviewing our terms and conditions for detailed information on the payment requirements in such cases.

If you have any concerns about how this policy may impact your event, please do not hesitate to contact our office staff, who will be happy to help you further.

Kind Regards,

JM Entertainment Team
Company Number: 10561192

